
Terms and Conditions

Effective Date: May 9, 2025

Welcome to **1923 Bakehouse**, operated by **Mikelin Nutrition Enterprises** (“we”, “us”, or “our”), with our operating office located at **Unit 31, Gaurav Industrial Estate, Kurla West, Mumbai 400070**. These Terms and Conditions (“Terms”) govern your use of our website and services, including the purchase of our fresh, natural bread products on a **pre-order basis**.

By accessing or using our website, Instagram page, or Whatsapp business page, and placing an order, you agree to be bound by these Terms. If you do not agree with these Terms, please do not use our services.

1. Services and Product Details

1923 Bakehouse offers fresh, breads and baked goods available exclusively via **pre-order** through our official website, WhatsApp, or phone ordering system. Orders must be placed by **2:00 PM for next-day delivery**, available within **Mumbai city limits and as advertised** during specific delivery slots (**7:30–10:30 AM** or **5:00–8:00 PM Monday - Sunday**).

All products are made using high-quality, preservative-free ingredients. Due to the perishable nature of our items, availability may vary.

2. User Responsibilities

As a customer, you agree to:

- Provide accurate and up-to-date personal information for ordering and delivery.
 - Ensure someone is available to receive the order at the specified delivery slot.
 - Make timely payments as per the payment methods provided.
 - Refrain from reselling our products or misrepresenting our brand.
 - Understand that due to the artisanal and perishable nature of the products, slight variations in size, shape, or appearance may occur.
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3. Payment Terms

We accept payments via UPI, Online Payments, or cash on delivery (where available). All orders must be **paid in full prior to dispatch**, unless in the case of Cash on Delivery or otherwise agreed upon.

- **Prepaid orders** must be completed by the ordering cutoff time (2:00 PM).
 - Payment failure or delay may result in order cancellation without prior notice.
 - Prices are listed in INR and inclusive of applicable taxes unless stated otherwise.
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4. User Restrictions

You agree **not to**:

- Use our website or services for any unlawful or fraudulent purpose.
 - Copy, reproduce, or distribute any content or branding without written consent.
 - Interfere with the website's functionality or engage in data mining.
 - Submit false reviews or impersonate others.
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5. Intellectual Property

All content on our website including logos, images, recipes, product names, texts, and branding elements are the **intellectual property of Mikelin Nutrition Enterprises** or its licensors. You may not reproduce, use, or exploit any part of the website or our materials without express written permission.

6. Limitations of Liability

To the fullest extent permitted by law, Mikelin Nutrition Enterprises shall not be liable for:

- Any indirect, incidental, or consequential damages.
- Losses arising from delivery delays, product spoilage post-delivery, or unauthorized use of the website.
- Allergic reactions or adverse health effects not disclosed to us prior to purchase.

All products are made in a facility that handles nuts, milk, and wheat. Customers are responsible for checking product ingredients prior to consumption.


7. Dispute Resolution

Any disputes arising from the use of our website or products shall first be attempted to be resolved amicably via written communication.


If unresolved within **30 days**, the dispute will be subject to the jurisdiction of courts in **Mumbai, Maharashtra, India**, and governed by **Indian law**.

Contact Us

For any questions or concerns regarding these Terms or our products, please reach out to us at:

 Email: hello@1923bakehouse.in

 Phone/WhatsApp: +91 9004661645

 Address: Unit 31, Gaurav Industrial Estate, Kurla West, Mumbai 400070

By placing an order or continuing to use our website, you acknowledge that you have read, understood, and agreed to these Terms.
